



**CONSUMER ASSISTANCE AND OUTREACH ADVISORY
STANDING COMMITTEE**

**Wednesday, May 31, 2017
3:00 pm**

Conference Call

Local/Toll - 1-203-277-6154
Free phone/Toll Free - 866-626-1877
Participant Passcode: 5536473

AGENDA

- I. WELCOME & INTRODUCTIONS**
- II. COMMITTEE OVERVIEW**
 - A. Purpose/Mandate
 - B. Responsibilities and Expectations
 - C. Staffing
 - D. Meeting schedule
- III. COMMITTEE STRUCTURE**
 - A. Committee Chair and Co-chair
 - B. Committee Members
- IV. DISCUSSION**
 - A. Consumer Notices
 - B. Volunteers to test and improve the website user experience
 - C. Navigator Program
 - D. Outreach and Enrollment Strategic Planning - OEP5
- V. NEW BUSINESS**
- VI. ACTION ITEMS**
- VII. CLOSING REMARKS / NEXT MEETING**